

ISSUE 169

Pop into

OCTOBER 2019

PANMURE

YOUR LOCAL MONTHLY BUSINESS AND COMMUNITY UPDATE

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LOCAL FOCUS

Dimali 2019

The full story on page 3

*Welcome to Dimali, the
Festival of lights, and the
most popular Indian festival*

WHO WE ARE



Chris Sutton
Town Centre Manager, aka
'The Boss' of Panmure Business Association



Dolly Tanna
Marketing Director at the Panmure Business Association and the real boss of every promotion



Katie Chan
Communications Co-ordinator at the Panmure Business Association and 'head chef' of the Newsletter



Taniela Kaivelata
Security Liaison Officer at the Panmure Business Association, very hard not to spot him in the street



Dannielle Carter
Accounts Officer at the Panmure Business Association, knows her timetables

PANMURE BUSINESS ASSOCIATION BOARD MEMBERS

Alan Duncan (Chair) *The Loft Dance Studio*
021 172 2136

Sharon Alderson (Deputy Chair) *Tamariki Ataahua Early Learning Centre* 527 1961

Steven Arnold (Treasurer) *Peace Experiment*
391 9200

Adrienne Hodson *Panmure Library* 574 6140

Chris Swann *Barfoot & Thompson* 570 2039

Christian Pulley *Waipuna Hotel & Conference Centre*
526 3019

Nerissa Henry *Maungakiekie - Tāmaki Local Board Representative*

Nick Deshpande *Yoga Clinic* 021 180 1650

Susan Zwaagdijk *Muscle Movement* 027 460 7136

Amy Cameron *Tamaki Regeneration Company*

With love:



Chris has her say

I wish to thank Alan Duncan, Chair of the PBA who spent a considerable amount of time preparing a submission to Panuku Development Auckland on the importance of the car park spaces within our town centre for the financial viability of the local business community.

Alan, like all the PBA Board members, is a volunteer who takes his role as Chair seriously by being available to discuss matters with me as well as attend monthly Business Improvement District (BID) meetings where we get updates from the Auckland Council BID team and hear what other business associations are experiencing across the region. This information is helpful in giving a critical perspective for our town.

Each year, the PBA supports the Panmure Library staff to organize and host Diwali, the Festival of Lights

A sad end to a landmark tree on Pilkington Road

On Tuesday 24 September, seventeen months after the destructive 11 April 2018 storm, one of the damaged Pilkington Rd trees has been removed upon the PBA's request.

The central area of the tree that was damaged in 2018 was removed quickly, followed by some

further trimming a few months later. At the time, I spoke to the arborist team and asked if they could trim the branches on either side as they had, prior to the storm, been a problem with hanging low over the toilet area and low over Pilkington Rd.

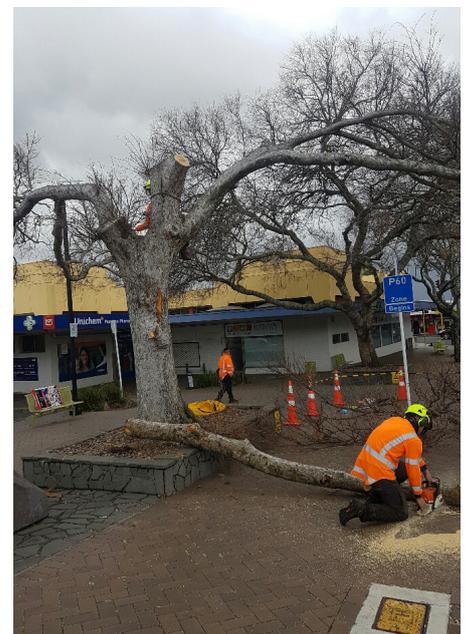
I had witnessed on numerous occasions large trucks hitting the branches, which in my opinion, was not great for the health of the tree. The arborist told me that the 'job' was just for the central area and to put through a request for the outer branches, which I did on several occasions.

Finally, with the change of contractor from 1 July this year, the new arborist agreed that the tree could not be saved as any new growth on the tree would not be as strong as the original

growth.

On the day, they removed the tree and Taniela was able to rescue some of the main trunk and we have a piece here at the office (extremely dense and heavy timber) that we are going to ask Panuku to incorporate in the future streetscape design.

I am very sad that this was the result for this tree as over the years, I have requested the outer branches to be maintained and in my opinion



/... continue

if they had been, the storm would not have wrecked so much havoc on the heavily leafed branches last April. Those trees were valuable shade and well used over the summer months with people sitting around the tree base box.

Diwali 2019

Each year, the PBA supports the Panmure Library staff to organise and host Diwali, the Festival of Lights. With help from Anju Desai, owner of Anju's Cultural Studio, the addition of a Bollywood Dancing Workshop, should see Clifton Court come to life with colour and music. Anju is very keen to see this event grow to be the key Diwali Celebration for the eastern suburbs of Auckland.

The PBA's key event of the year is the Christmas Street Party along with two promotions, Taste of Panmure and Pamper Me in Panmure. However, our staff are very happy to support community groups who wish to organise and host local events within the town centre, offering support through our past event knowledge and marketing expertise.

Last month, I informed you about a new campaign – Panmure businesses are open as usual. While the Fascia sign is already up; unfortunately, we can't progress with the Window decals as the owner of 2 Queens Rd is now looking for a new tenant.

Chris

Town Centre Manager



 Auckland Council
Libraries
Ngā Pūtahi Kōrero o Tāmaki Makaurau

Light, festivity, colour, celebration... welcome to Diwali, the Festival of Lights! Diwali is the most popular of Indian festivals and is celebrated worldwide.

It represents light over darkness and symbolises good over evil.

During Diwali, people come together in happiness to celebrate new beginnings. They wear new clothes, decorate their homes with lights, flowers and Rangoli patterns. They pray for happiness, good health and prosperity for all, cook and share delicious food and sweets, light oil lamps/candles and light firecrackers.

The festivity is shared and celebrated with family, friends and neighbours.

This year, the Panmure Community Library, with the sponsorship and support of the PBA and Panuku, will be showcasing the spirit of Diwali to the Panmure community with a wide range of free and fun events.

The Panmure Library would like to thank the PBA and Panuku for their support.

The Library staff are working with local businesses - Anju's Cultural Studio and Valley Fresh and community groups - Food for Life and WISE women's group to present dance performances, community meals, henna painting, sari wrapping, diya painting, sweet sampling and more!

Events and dates:

14 - 24 October - Panmure Library

Diwali display sponsored by Valley Fresh Supermarket, Jellicoe Court

Monday 14 October 3:45pm - Panmure Library

Diwali themed cooking club for kids, Bookings essential. Phone 093770209

Tuesday 15 October 10:30am - Panmure Library

Diwali Storytime featuring dance and sari wrapping with Anju Desai

Wednesday 16 October 5:00pm - 6.00pm - Clifton Court

Bollywood Outdoor Dance Workshop by Anju's Cultural Studio

Saturday 19 October 1:30pm - Panmure Library

Diwali Celebration event featuring dance, music, henna, rangoli and sweets and snacks.

Monday 21 October 5pm - 7pm - Clifton Court

Food for Life Community Dinner
Free vegetarian meals provided. Bookings by text 0210498917.

Thursday 24 October 10am - Panmure Community Hall

Diwali Celebration with WISE women's group. This event is open to ladies only please.

Thursday 24 October 3:45pm - Panmure Library

Diwali themed painting club for kids

Contact:

Pranita Parsad, Panmure Library
09 377 0209

Pranita.parsad@aucklandcouncil.govt.nz

Protect your business from cyber scams

Hot tips for your business



They are easy to fall for and can go unnoticed. But if you know what to look for and put the below-mentioned four security measures in place, you'll be in a good position to keep you and your business safe.

The scam

Last year, CERT NZ received a report from a small business that was receiving emails from an attacker pretending to be a recognised supplier.

The emails contained fake invoices and were attempting to trick the business into paying the invoiced amount into an attacker's account.

The emails seemed legitimate. For example, they included information about recent goods the business had requested and the right costs.

However, there were small differences in the sender's email address that fortunately the staff noticed before any payments were made.

With the help of their IT provider, the business discovered that an employee's email account had been hacked.

The account had a simple password, making it easy for the attacker to get into the account and forward any emails containing words like "account", "invoice" and "pay" to an external address belonging to the attacker.

The information in these emails gave the attacker enough details about the business's billing cycles and behaviours to create fake invoices that looked legitimate.

FACT
In the past year, CERT NZ received more than 2,000 cyber security reports from New Zealand businesses and organisations.

The reported financial loss was over \$5.2 million.

Get protected

Many businesses think a cyber-attack won't happen to them. To help keep you and your business safe, put the following four measures in place.

1. Manage your passwords

Have a strong and different password on each of your accounts, like email and software programmes. You might use a password manager, an app that securely stores account logins. That way you only have to remember one password.

More: <https://www.cert.govt.nz/individuals/guides/getting-started-with-cyber-security/keep-your-data-safe-with-a-password-manager/>

2. Turn on two-factor authentication

Add an extra layer of security to your business email accounts by applying two-factor authentication (2FA). It's often a password and something else, like a code that is sent to your mobile phone.

More: <https://www.cert.govt.nz/business/guides/business-basics/two-factor-authentication-as-a-security-tool-for-business/>

3. Check your privacy settings on social media

Updating your social media privacy settings to only friends and family makes it hard for cyber criminals to find out information about you.

More: <https://www.cert.govt.nz/individuals/guides/stepping-up-your-cyber-security/cyber-security-social-media/>

4. Update the software on your devices

Don't ignore software updates when they are available. Try to action them as soon as possible. It'll help protect against bugs and viruses.

If you have a cyber security issue

Report any issues to CERT NZ ([cert.govt.nz](https://www.cert.govt.nz)) right away. You'll be asked to describe the cyber security issue you're experiencing. CERT NZ will then identify it and let you know what the next steps are to resolve it.

Along with providing you with help, CERT NZ uses the information you share to create advice and guidance for others who might be going through the same issue.

Any information you provide is confidential, unless you give consent to share the details of your report.

Report an issue: <https://www.cert.govt.nz/individuals/report-an-issue/>

Cyber Smart Week 2019

CERT NZ will be holding Cyber Smart Week on 14-18 October. More information on how to get involved and help keep your business safe online will be available from late September.

Cyber Smart Week 2019 – <https://www.cert.govt.nz/cybersmart/>

What is CERT NZ - The NZ Government announced an investment of \$22.2 million to set up a new national Computer Emergency Response Team (CERT) as part of Budget 2016. In establishing a CERT, New Zealand joins an international network of CERTs. This improves our access to information on potential or real-time cyber-attacks and helps us play our part in the global effort to improve cyber security.

CERT NZ is a key component of New Zealand's Cyber Security Strategy, contributing to the delivery of the Strategy's vision of a confident and secure digital New Zealand.





Whenua (C) and his team



Kirkwoods Barbers

Your one-stop-shop for all your hair and personal grooming needs

 KIRKWOODS BARBERS	77 Queens Road	P: 09 869 6480	Mon-Thu 9am-6pm, Fri 9am-7pm, Sat-Sun 10am-3pm
 kirkwoodsbarbers	 kirkwoodsinkandbarbers	Book your appointment online: www.kirkwoodsbarbers.co.nz	

Fourth Generation Panmure local lad, Hauwhenua (Whenua) Kirkwood has recently opened his first Barber Shop in the heart of Panmure. On 7 September, they had their successful Grand Opening when the shop was inundated with 100+ customers and the doors remained open until 8pm to allow all waiting customers to walk away with fine new haircuts!

Whenua has over six years' experience working as a Barber locally and beyond. His shop has a cool new fit-out with an American Barber shop vibe. This accommodates six cutting stations each with deluxe and comfortable barber chairs that can either be faced into the room for a social haircut experience or if you prefer, to the

mirror for a one-on-one with the barber. This barber shop is also the only one in Panmure with a shampoo station. Five Barbers and two apprentices are on-hand to keep customers moving through and ensuring an efficient service.

There is a mezzanine waiting area, to hang out while waiting for your appointment and the staff look very professional in their matching barbers' aprons.

Kirkwoods online booking system is proving to be useful and popular, enabling you to book your time and preferred barber. Walk-ins are also welcome.

Kirkwoods have their own hair product range

available for sale alongside imported Mexican brand Suave Cito.

One of Kirkwoods Barbers specialties is the, Airbrush Line-Up, for a sharp finish. They use semi-permanent colour that lasts 3-4 days.

Whenua has put together a *Special Deluxe Combo* which takes 1 to 1.5 hours, costs \$100 and includes - any haircut, shampoo, shave, black peel mask, hot towel, aftershave, eyebrow trim and any one Kirkwoods brand product.

Next month, Kirkwoods will be expanding to utilize their downstairs space with the addition of a Tattoo Parlour. Tattoo artist Cairo will be in residence.

The Walawwa

New Sri Lankan restaurant

 THE WALAWWA	2 Basin View Lane
P: 09 527 1545	7 days 10 am - 10 pm
	 /walawwa/

2 Basin View Lane has now got new Sri Lankan restaurant and owners. The traditional Home-Style Restaurant 'Walawwa' is offering family style south Asian food and service, specialising in authentic Sri Lankan cuisine. They're open 10 - 10 seven days, so are ideal to call in for a meal at any time of the day, including Sri Lankan style pure Ceylon tea and coffee.

The restaurant is family owned and operated by a husband and wife duo. Together they have over 15+ years' experience in the restaurant and catering industry. In the team, they have qualified & professional chefs with over ten years experience.

The restaurant offers a fresh décor, Sky TV and background music. All-time favourite Sri Lankan dishes like Kotu, which is a mixture that includes chopped Roti and vegetables and/or eggs and meat; plus, String hoppers which is a rice noodle dish served with coconut milk gravy and coconut sambol are quite popular.

They have a comfortable 30 persons seating capacity, and are proving to be a popular venue for group events and celebrations.

They do takeaways and catering service on order. Contact them for a hassle-free arrangement.

They are off to a great start and we wish them well.



The Jellicoe Court

All day parking just got easier

The Jellicoe Court car park (old supermarket area) has become increasingly popular for drivers wanting a safe, secure place to park all day. The car park is managed by Wilson car parking, with access to a car park space via an easy to use mobile app called ParkMate. Part of the funds received from parking go back to the Jellicoe Court body-corp which has enabled them to install two CCTV cameras that are monitored by the Panmure Business Association.



Panmure Idol 2019

Panmure Idol has become Auckland's premier Karaoke competition. It began in 2011, created by Don Hooper; the competition is very famously called "The Don" Idol now.

With \$1000 prize money for the winner and \$500 for the runner-up, Live pre-show entertainment, weekly promotions and cash prizes, this competition attracts singers from across Auckland looking to compete for cash or just fun!

The competition had a new format this year, consisting of three heats, one Semi Final and the

Grand Final over five weeks.

The crowd makes up 25% of the overall vote. This year, the crowd also decided the outright winner from the final two contestants!

The winner of Panmure Idol 2019 is Moetz. Congratulations to her!

Panmure Idol is hosted by Panmure's No. 1 Entertainment venue – The Landmark Panmure. They have now got the biggest screen in town (102 x 768), High Definition Sky Sport, perfect for all sporting events!



Judges



Moetz, the winner!



Top 8 finalists



Jeff, Landmark GM (L), Moetz, the winner (C)

Mike Greer Homes gives back to Tāmaki community

Every child at Tāmaki Primary School in Panmure will now get the chance to learn to ride a bike, thanks to a \$25K donation from Mike Greer Homes as part of their contribution to the Tāmaki regeneration programme.

The donation is part of the Tāmaki Contribution scheme, in which Tāmaki Regeneration Company (TRC) and HLC, the master developer for Tāmaki, encourage partners and suppliers to give back to the Tāmaki community in any way they can. This can be through donations, offering internships to locals, or just offering their expertise for free.

"It's great to see Mike Greer Homes, who are building beautiful warm, dry homes in our area, contribute to Tāmaki Primary School in such a meaningful way," says TRC CEO John Holyoake.

"They're helping the school with what they really need – 25 larger-sized bikes and helmets so the older kids can learn to ride too, plus support for their kapa haka group and a much-needed new projector and screen for their hall."

Mike Greer Homes have built around 90 of the approximately 600 new homes that have already been built in Tāmaki. Throughout the construction process, they have also provided broader education, training and employment opportunities to local high school leavers, helping them gain work experience before securing full time employment within the construction industry.

"Involving them in the regeneration of their own community has been a win-win for everyone involved," says Mike Greer Homes CEO Richard McEwan.

The bikes were presented to the school on Monday at a Bike Fun day, with bike challenges led by Auckland Transport as part of the school's Bikes in Schools programme.

School Principal Rhonda Kelly says some of the children hadn't had any experience with bikes. For those who do have their own bikes at home, the programme is great for building confidence.



"One of the main reasons for the programme is that the parents can be worried about safety. Learning on a track in a controlled situation is good for their confidence. Some of the little ones - within six months they're riding," she says.

Student Milan Moala (10) could already ride a bike by the time he got to school, but he's picked up some useful skills.

"I've learnt how to indicate with my hand, so I can use that when I start riding on the road," he says.

The support for the kapa haka group also means a lot to the school, particularly when it comes to getting a bus to take the kids to festivals and competitions. They do their own fundraising for the group, but the support from Mike Greer Homes makes it a lot easier.

"It takes the financial considerations out of the picture," says Rhonda. "We can just do it."

"I'm a great believer in our kids having the best. Why shouldn't they have the best?"

For more information contact: TRC External Relations Manager Amy Cameron: M: 0275395440 | E: amy.cameron@tamakiregeneration.co.nz





Alan Verrall

Retiring member of the Maungakiekie-Tāmaki Local Board

Well-known local government Politician and active Panmure community advocate, Alan Verrall is retiring after nine years' service in the role of a member of the Maungakiekie-Tamaki Local Board.

Throughout Alan's three terms in office, he has been a strong advocate for local issues within the Tāmaki subdivision with considerable local knowledge due to having grown up in the area.

Alan has been an official representative of the local board on various bodies including:

- Panmure Business Association board meetings
- Mutukaroa (Hamlins Hill) Management Trust
- Tāmaki Estuary Environment Forum and
- Dunkirk Road Activity Centre board

Over the nine years, Alan has held leadership

positions on the local board on various matters including resource consents, community leases and transport. A passionate advocate for all sports including improvements to local sporting amenities such as the drainage and sanding of the Dunkirk Road sports fields.

Alan's service to the community started as an elected member of the Tamaki City Council in November of 1988 and he served three terms as a Tāmaki Community Board member from 1989 to 1992; 1995 to 1998 and 1998 to 2001.

Alan's main passion is for his Mt Wellington community garden that supplies fresh vegetables to local food banks, his bees and his racing pigeons. Alan will continue to be of service to his community for many years to come.



2016 Christmas Parade

International PARK(ing) Day in Panmure

PARK(ing) Day is an annual worldwide event held on the third Friday of September, where artists, designers and citizens transform a parking space into temporary public liveable and creative space. Around 30 activations happened around Auckland, with spaces mainly created by architecture firms.

Here in Panmure, the organiser, Fresh Concept, wished to reflect an alternative use of car park spaces for a moment in time. Four car park spaces outside of 39-41 Queens Rd were transformed into a relaxing oasis with free coffee supplied by Sharon and Sean from The Café...with no name. The Fresh Concept team took a moment to enjoy food from our local eateries.

A big thank you to Panuku Development Auckland for making this mini event happen.



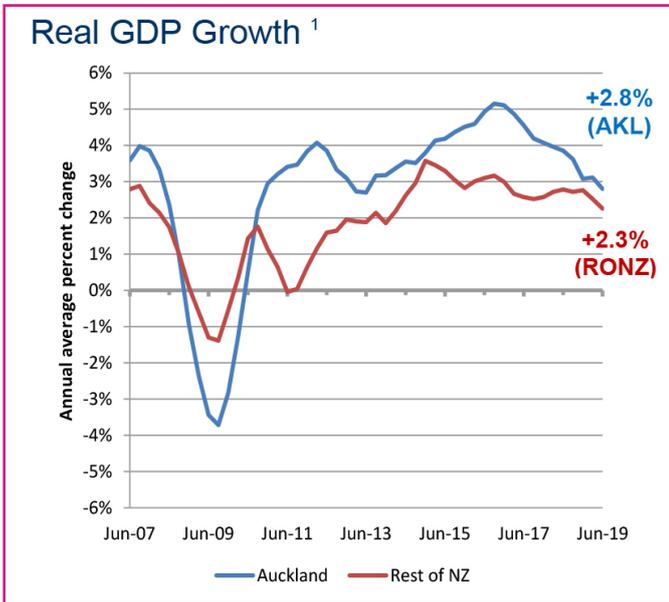
PARK(ing) Day

Park(ing) Day is an international event that celebrates the alternative use of car park spaces for a moment in time. It's an opportunity to explore the idea of having additional space and how that space could look without cars being the main focus.

Today we are looking at space on the main street of Panmure. People sitting outside of shops brings a new dynamic to an area and offers more opportunities for interaction, along with an increased sense of connectivity within the community.

Come sit and enjoy the extra few m² that you have for this moment

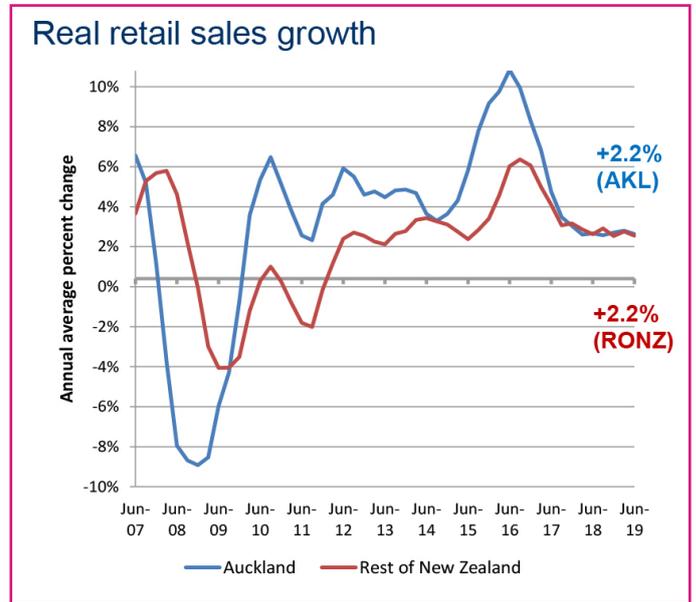
Auckland Economic Update September 2019



In Auckland, real GDP for the year ended June 2019 was 2.8% higher than for the year ended June 2018; in the rest of New Zealand, the annual growth was 2.3% (see note).

[NOTE: Latest and historical real GDP figures are modelled estimates, and subject to revision.]

Real GDP refers to GDP in constant 2010 dollars, to remove inflation.



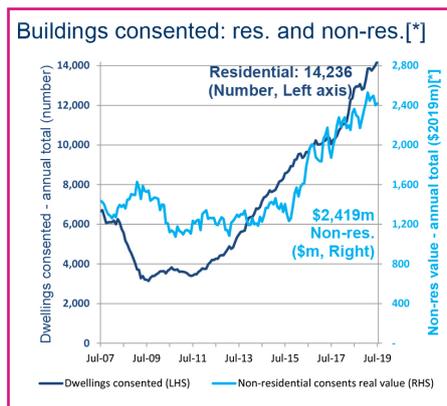
In Auckland, real retail sales[*] for the year ended June 2019 were 2.2% higher than for the year ended June 2018; in the rest of New Zealand, the annual growth was 2.2%.

[NOTE: These figures exclude non-retail activity captured elsewhere in the retail sales survey.]

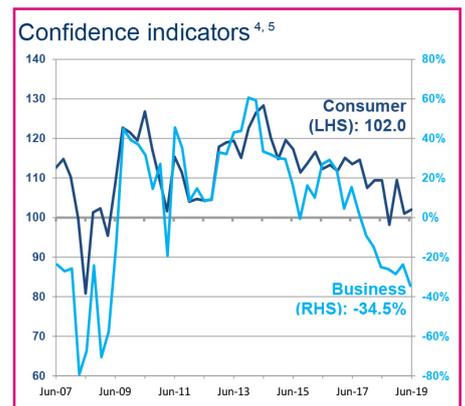


In Auckland, the total number of houses sold in the year ended July 2019 was 21,076. The median (not average) sale price of houses sold in Auckland in the month (not year) of July 2019 was \$830,000.

The data here covers only "houses" that actually sold during the period. "Houses" here includes all dwelling types (eg apartments and flats), not just free-standing houses, but excludes sales of undeveloped land. "Price" here is real actual sale price (not just listed).



In Auckland, the total number of new dwellings consented in the year ended July 2019 was 14,236. The real value of new non-residential buildings consented in Auckland in the year ended July 2019 was \$2,419 million.



In Auckland, the Westpac McDermott Miller Consumer Confidence Index (CCI) for the June 2019 quarter (not year) was 102.0. The NZIER QSBO in Auckland for the June 2019 quarter (not year) showed a net 34.5% of businesses expecting a worsening of the general business situation over the next three months.

For the CCI, a score of greater than 100 shows more optimism than pessimism.



Taniela's news

Keeping an eagle eye on Panmure, even at night!

Since 2012, the PBA has made a significant investment in CCTV. This is ongoing. We now have 46 PBA owned cameras and three privately owned in private space but monitored by PBA.

Using this technology this month, we were able to collect information pertaining to an early morning break in at one of our local restaurants.

The same day, the police were called to deal with a group hanging around town fighting amongst themselves.

After viewing footage on events surrounding the break in and by matching clothing, I was able to

track the offenders, to the group that had been fighting and inform the police that this was the same group who committed the early morning break in.

As always, we have opportunists in our town. Please be aware of your surroundings and your possessions. We also had a daylight incident whereby a victim had their handbag snatched out of their hand while crossing the road by an offender leaning out of the passenger side of a van driving past, this was very dangerous and could have ended very badly for the victim. Fortunately, we were able to pass on the van's registration details to the police after viewing on CCTV.

OCTOBER DIARY DATES

1, 15 and 29 *Blue Recycling Bins*
Set out for following morning collection

7 *PBA Annual General Meeting*
Monday, 5:30pm - 7pm, at Panmure Landmark Hotel

14 *School Term 4 begins*

16 *PBA Board Meeting*
Wednesday, 4:00pm

27 *Diwali*

28 *Labour Day*

The PBA Board has their say

On the third Wednesday of each month, the PBA Board meets at 16 Clifton Court to review what the PBA staff has achieved over the past month, decide how the PBA funds are to be spent and are tasked to ensure that the funds are spent wisely.

On Wednesday, 18 September 2019, the PBA Board:

- 1) Thanked the Chair and Town Manager for preparing a submission to Panuku on the town centre car parks.
- 2) Reviewed Pamper Me in Panmure promotion, results and the cost.
- 3) Reviewed the 2020/2021 budget and special resolution that will be presented at the AGM on 7 October.
- 4) The Chair thanked Sharon Alderson for her commitment to the PBA board over the past 5 years as Sharon is stepping down from the Board.
- 5) The Chair thanked the Board members for their attendance and contribution over the past year, as well as thanked the Town Manager for undertaking all the extra workload imposed by the Panuku and AMETI projects.

6) Decided that the Board felt that members should be self-motivated to submit a nomination form.

All business members are welcome to attend the monthly board meeting – the next one is 16 October, 4pm at 16 Clifton Court.

SAFETY & SECURITY Directory

IF IT IS AN EMERGENCY DIAL 111

- POLICE
 Non-Urgent Crime Reporting Line.....105
 Always request a file number to assist us in matching files to events
 Onlineforms..... 105.police.govt.nz



Happy दीवाली

Be the light - spread the light

9 - 23 October 2019

Find out more: phone 09 377 0209
or visit aucklandlibraries.govt.nz

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