

ISSUE 158

Pop into

SEPTEMBER 2018

PANMURE

YOUR LOCAL MONTHLY BUSINESS AND COMMUNITY UPDATE



LOCAL FOCUS

*Get in behind Panmure's
biggest event*

The full story on page 3

*See how you can benefit
as a business or group*

WHO WE ARE



Chris Sutton
Town Manager, aka 'The Boss' of
Panmure Business Association



Renu Ryder
Marketing Specialist at the
Panmure Business Association and
the real boss of every promotion



Katie Chan
Communications Co-ordinator at
the Panmure Business Association
and 'head chef' of the Newsletter



Taniela Kaivelata
Security Liaison Officer at the
Panmure Business Association, very
hard not to spot him in the street



Dannielle Carter
Accounts Officer at the Panmure
Business Association, knows her
timetables

PANMURE BUSINESS ASSOCIATION BOARD MEMBERS

Alan Duncan (Chair) The Loft Dance Studio
021 172 2136

Sharon Alderson (Deputy Chair) Tamariki Ataahua
Early Learning Centre 527 1961

Douglas White (Treasurer) Kiwibank 272 2941

Adrienne Hodson Panmure Library 574 6140

Bill Guan Chinese New Settlers Services Trust
570 1886

Chris Swann Barfoot & Thompson 570 2039

Jane Wang Jane & Dragon's Real Estate Café
585 2448

Johanna McIntosh Tāmaki Regeneration Company
521 8850

Nerissa Henry Maungakiekie - Tāmaki Local Board
Representative

Singa Falanitule Solomon Group 570 5834

Steven Arnold Peace Experiment 391 9200

Chris has her say

It's the time of the year that Dannielle, our Accounts Manager and I are preparing the previous year's financial statements for the accountant and auditor and also the 2019/2020 budget to get confirmed with the Board. It is also the time when current Board members think about whether they plan to stand again or not.

Recently, Board member, Kris Lal from the Tāmaki Regeneration Company, 149 Queens Rd, emailed to say that his role had changed within the company and he was no longer able to attend the Board meetings. Kris commented, "on a personal note, can I just say that it has been a pleasure working with you and the PBA over the past year. The collaborative and collegial way in which the current PBA operates is a testament both to the great work that you and the staff do, but also to the strength of community spirit that exists amongst business

owners. I will remain an enthusiastic supporter of the important work that the PBA is doing". Thank you for your kind words Kris, and I know that we will miss your clear cut views at the Board meetings.

**We look forward
to another
successful Board
in the coming
year... apply if you
are interested**

My staff and I value the ideas, input and insight that the Board members offer over the year. Their guidance assists hugely with the smooth running of this association. We look forward to another successful, collaborative Board in the coming year. Please apply if you are interested by filling in the nomination form inside the back cover of this edition. Also, see

your AGM invite on the back cover, to be held on 1 October.

Chris
Town Manager



Kris speaking at the 2017 AGM

With love:



PANMURE
BUSINESS ASSOCIATION



The Panmure Christmas Street Party wants you!

You're invited to get involved

Can you believe it! Panmure's largest event is just three months away and we are busy here at the Panmure Business Association getting everything ready. This year, the Panmure Christmas Street Party will be held on Saturday 1 December, all along the length and breadth of Queens Rd.

For those of you who didn't get to come along for the inaugural event last year check out the photos

overleaf.

Now here's where it gets really interesting if you are a business or community organisation in Panmure...It's free* to have a stall at the Street Party, which means great visibility of your brand /offer and for businesses it means the chance to increase your sales and reach new customers!



Last year we had feedback like the following from businesses that got involved:

"A big thanks to you for the Street Party, organised by the Panmure Business Association. We should have at least two parties of the same nature each year so we all can benefit and its great fun for families. MY BUSINESS BENEFITED AS WELL, we had more people coming and buying shoes, it was a fantastic day. I hope every business benefited as well."

- Hasmukh, Shoe Zone

"It was our best trading day ever"

- Sharon, Café with no name...

So, what are YOU going to do this year? We make it easy! We can supply tables, marquees, signage and food warmers.* You just rope in your whanau and friends to help!

Register your interest now!

communications@panmure.net.nz

Katie may even have some ideas for you to consider to promote yourself.

*First in first served basis, limits apply. Offer open to Panmure Business Association Members or to community organisations, by approval.



- 1. Eric from Ace Tech Computers was the volunteer photographer, and Design and Print World helped us print free Santa photos
- 2. Paddywhack taught kids sword fighting skills
- 3. Anju's Cultural Studio participated in a group performance
- 4. The Loft Dance Studio taught people some dancing skills

- 5. Amaize sold a lot of pop-corn treat packages on the day
- 6. Tamariki Ataahua Early Learning Centre performed a lovely song with their kids
- 7. Queens Health offered specials on the day
- 8. Indian Pepper offered \$5 meals and they sold fast

Turuki Pharmacy Panmure

Offers a great prescription service

TURUKI PHARMACY PANMURE

62 Queens Road, Panmure

P: 09 570 6675

Mon-Fri 9am-6pm, Sat 9am-1pm

Since Turuki Health Care opened they had left a space empty in their premises for a reason; they were looking for the right 'partner' to set up an in-house pharmacy inside their centre. Luckily, they found a perfect pharmacist couple, Jaffer and Mena, who operate another pharmacy in Papakura (also inside a medical centre). Jaffer and Mena took the opportunity to expand their business and now they offer their friendly service in Panmure. Mena comes from a family with a pharmacy background and is thrilled to be taking care of Turuki Pharmacy, Panmure.

"We are glad that we set up a branch in Panmure; the doctors and staff are amazing at Turuki Health Care; we enjoy the close communication and relationship between them, which makes us work more effectively. It's also handy when patients have specialised conditions; we can discuss their prescription with the doctors straight away, rather than on the phone and let the patients wait," said Sheetal, the Manager. Better still, doctors often walk out of their consultation room with their patients and go directly to Turuki Pharmacy, in order to let the pharmacists know any special patient needs.



Mena (right), the Director, and her staff member, Sheetal (left)



Payless Supplements

New management, more options

PAYLESS SUPPLEMENTS

85 Queens Road, Panmure

P: 09 527 0774

Mon-Fri 9:30am-6pm, Sat-Sun 10am-4:30pm

One of Panmure's landmarks, Payless Supplements, has been under new management since March this year. Dave, the master franchisee also owns five branches of the eight currently, and decided to take over the busy store in Panmure. Dave has been in the fitness industry for 25 years and from his point of view, dealing with muscle-building customers who

care about their diet is not the same every day, and luckily Dave has solid knowledge to assist his customers. Moreover, given his common interest with them he never gets bored!

Joe (photo above), started as the new manager of Payless Supplements eight months ago and has lived in the area for years so it's an added bonus to his work that he knows the locals very well. Joe is

also a gym fanatic, which makes it quick for him to learn the ropes of the business. "We have a good connection with local gyms and there are not a lot of supplement stores around this area to help people with their needs, especially answering their questions face to face. This is why people love to come to see us and learn more about what exactly they are taking." Joe elaborated.

Indian Pepper

Gets new spice

i | **INDIAN PEPPER** | 48 Queens Road, Panmure | P: 09 527 3849
 Tue-Fri 11:30am-3:30pm, 5pm-10pm; Sat-Sun 11:30am-3:30pm, 5:30pm-10pm



Vijai and his wife Kiru, a couple from South India - Tanjore, are ecstatic about taking over Indian Pepper at 48 Queens Road, as they always hoped to share the flavours of South India with more people. Vijai who has over 20 years' experience as a chef, previously worked in the Maldives USA, and Grand Millennium Hotel (Auckland) and at an Indian restaurant in New Zealand.

After several years of chef work, Vijai finally achieved his dream of having his own Indian restaurant, where he can decide his own menu and the bonus is he can serve fine wine with his dishes to his customers. "We did a lot of research about our restaurant's location, and eventually we settled in Panmure! We compared Panmure to other suburbs in Auckland; Panmure has a mixed cultural community, central location for people to access East Auckland, and is a potential area for business growth," said Vijai.

1. Vijai and Kiru,
2. Vegetable Samosa
3. Onion Baji and Spinach Pakora
4. Lunch special \$9.99 each (some exclusions apply)



Melissa Heard

Looking for a new adventure



We are sadly saying goodbye to Melissa Heard owner of Willow Hair Design, 63 Queens Rd but it is time for Melissa to move on and try her hand at something new. It was only three years ago that Melissa opened Willow Hair Design after giving the premises a new facelift that featured a quirky 50's theme throughout. Since then Melissa has been a proactive business person, contacting us when she saw anything suspicious going on in the street, entering in our promotions as well as actively promoting her business and the town centre via her Facebook page. Thank you for your support Melissa over the past few years and good luck on your new journey.

New Generation Nutrition

Moved to a new spot

i | **NEW GENERATION NUTRITION**
 100 Queens Road, Panmure
 P: 021 036 1234 | Mon-Fri 9am-3pm

New Generation Nutrition has moved from 12 Queens Road to 100 Queens Road, inside the Plaza. It is cosier for both staff and customers alike, and customers love the new space.



Cook Islands Language Week festivities

You may have noticed colourful cultural activities outside the ANZ Bank recently in recognition of Cook Islands Language week. Well, a big thank you goes to Selina Patia, Tenancy Manager for the Tāmaki Regeneration Company for organising the lunchtime event series.

The first activity got the passing public moving with drumming and dancing hosted by Pa’Seafika Rim Productions from Glen Innes. Selina’s group told us how the drums were made and demonstrated the sound of the different types of drums.

Selina also organised activities such as learning the basics of drumming, how to make Cook Island ‘ei katu or flower crown as well as demonstrating the different ways to tie a pareu or sarong.

We hope that these fun events will happen again next year.



1. Selina and her performance group
2. They hand-made their own drums and Pātēs
3. They invited the public to dance with them



Thinking of hiring someone? New to business in NZ?

Everything you need to know about employing staff and the NZ Government’s expectations of you as an employer can be found at the Employment New Zealand website www.employment.govt.nz.

Every employee must:

- have a written employment agreement
- be paid at least the minimum wage
- have holiday and leave entitlements.

Every employer must:

- keep employee records such as their employee’s employment agreement
- keep accurate time, wages, holiday and leave records.

There are no shortcuts; by following the Government guidelines you as an employer are less likely to have problems in the future, as employees also have extra rights, like the right to take a personal grievance. Personal grievances can end up in the Employment Court, which can be distressing and costly if you are required to pay compensation to the employee.

Do the right thing and ask advice from another business person, the Panmure Business Association or the Citizens Advice Bureau.

Local Board partnership pays off for pedestrians

Our current Local Board Representative on the PBA Board is local resident, Nerissa Henry. Nerissa has been extremely helpful with tackling some of the PBA's ongoing public spaces problems. In particular, the 'slippery when wet' pavers throughout our town centre and specifically the ones on the slope either side of lower Pilkington Rd. Over the years, people have slipped and hurt themselves on the wet pavers but because these incidents were not recorded in the Auckland Council system, the PBA's requests to address the problem were not acted upon, as we did not have any hard evidence to back up our complaints. As a local resident, Nerissa was aware of the comments coming from the community and decided to campaign for some remedial work to be done on the pavers. With pressure from all

the Maungakiekie-Tāmaki Local Board members, the remedial work was arranged to be done by a company called 'The Sealer Guy'. Within days, Tony and his team had completed both sides of lower Pilkington Rd. Tony commented that many people came to tell him how dangerous the slippery pavers were and thanked him for doing the work.

On behalf of the Panmure business community, we wish to thank the Maungakiekie-Tāmaki Local Board for helping to resolve the slippery paver problem on Pilkington Rd.

In future, if there are safety issues like these in our public spaces around the town please lodge a complaint with the Auckland Council; then they will have visibility of any issues here.



AMETI update from our Town Manager

I recently attended a meeting to update the key stakeholders on the progress of the AMETI Eastern Busway Project. The AMETI team updated us that the construction company has been chosen and planning for the work on Stage 2, (Panmure to Pakuranga town centre) is well underway, but a decision on where to start the work is yet to be made.

Some specific plans are:

- The houses along the north side of Pakuranga Rd will be demolished as they become vacant.
- Design and planning work on the Bus



Interchange at Botany Town Centre will be starting soon.

- Plans are well underway for the preservation, protection and enhancement of the historic Tāmaki Bridge foundations that are currently rather hidden under the Panmure Bridge Marina Building.
- Plans will now include work to tidy up Forge Way for increased traffic volumes into the future when the 'big roundabout' goes.
- The iwi have designed a number of art installations to be placed along the new busway.

The art reflects the long and vibrant pre-European history of this part of Auckland.

- To reduce any impact on the business community, all businesses will be kept informed of the work.

The PBA and the Panmure Community Action Group asked the AMETI team to take a fresh look at the 'eastern small roundabout' to improve peak hour traffic flow through this congested area.

Diarise Tuesday 11th November 10am-11am, at the PBA office for an update meeting.

Local students contribute towards Panmure's vibrancy



The second part of the new art mural installed in Dunlop Lane was completed by Gary Silipa and the students from the Montessori Secondary School, situated at the corner of Clifton Court and Pilkington Rd.

Gary worked with the students to brainstorm ideas and designs for a new mural on the wall behind Instant Finance, 58 Queens Rd. So far, we have received lots of positive compliments about how much brighter Dunlop Lane looks.



1. The finished mural
2. Students were taking turns to paint the mural
3. Gary guided the students to do the artwork with safety in mind
4. Gary gave students ideas on visual presentation

Exciting new weekend programme for under 5's at Panmure Library



Panmure Library is excited to introduce a new weekend programme for under 5's!

Rhymetime: Saturdays 11:00am during term time

Music, rhymes, stories and play for toddlers & their families.

Weekday programmes

Storytime: Tuesdays 10:30am during term time

Interactive storytelling, music, songs and rhymes.

Great for 3-5 year olds.

Wriggle & Rhyme: Wednesdays 10:30am & 11:30am during term time

Music, action rhymes, songs, puppets and bubbles!

Great for under 2's.

For more info:

Facebook @ Panmure Community Library

Auckland Libraries :

www.aucklandcouncillibraries.govt.nz

09 377 0209



Taniela's news

Keeping an eagle eye on Panmure, even at night!

In response to a business owner's request for the PBA to operate a security night patrol, Chris investigated what three other business associations have in place for evening safety and security. The PBA Board reviewed the information but felt that unless the Business Improvement District targeted rate was increased there were not enough current funds to cover such a project.

I suggested to Chris that I was willing to 'be on call' if business people needed my assistance after hours. My family and I recently moved from Glen Innes to Panmure, making it easier for

me to keep an eye on the town at night and in the weekends. My boys and I often drive home at night via the town centre and have on occasion stopped to observe suspicious behaviour. I'm happy to support you but I'm not the Police, so for any aggressive, anti-social behaviour or shop lifting you must still ring 111 or the Crime Reporting Line - 09 571 2800.

My 'after hours' support is available:
 Weekdays: 7pm - 10pm
 and on Weekends : 10am - 9pm.
 Phone 027 53 53 017.

SEPTEMBER DIARY DATES

2 **Father's Day**
Sunday

4 **Blue Recycling Bins**
Set out for following morning collection

18 **Blue Recycling Bins**
Set out for following morning collection

19 **PBA Board Meeting**
Wednesday, 4:00pm

30 **Daylight Savings Starts**
Sunday, 2:00am

SAFETY & SECURITY Directory

IF IT IS AN EMERGENCY DIAL 111

Call 111 when:

- Someone is badly injured or in danger.
- There's a serious risk to life or property.
- A crime is being committed and the offenders are still there or have just left.

SECURITY

Panmure Liaison Officer - Taniela.....027 535 3017

POLICE

Crime Reporting Line.....571 2800
(ask for CRL)

This is a non-emergency reporting line, always request a file number to assist us in matching files to events

PUBLIC PROPERTY

Call Auckland Council Call Centre.....301 0101

PBA Board has their say

On the third Wednesday of each month the PBA Board meets at 16 Clifton Court to review what the PBA staff has achieved over the past month, decide how the PBA funds are to be spent and are tasked to ensure that the funds are spent wisely. On Wednesday 15 August 2018 the PBA Board:

- Reviewed the Business Improvement District grant reconciliation information which shows a deficit of \$4529. The Board wishes to add this item to the AGM financial report.
- Resolved to ask the AGM attendees to agree to a 5% increase in the 2019/2020 BID rate. To be used to upgrade the town centre under veranda lighting system to LED lights, cover the cost of after-hours security cover, and to be costed - the

painting of all roller doors to a uniform colour.

- Confirmed the LandMark Bar as the venue for the 2018 AGM and agreed to have a separate AMETI Eastern Busway update meeting.
- Reviewed the removal of the wooden seating next to 160 Queens; recommended that it could be painted bright colours and the tree pit secured.

All are welcome to attend the monthly board meeting - the next one is 19 September, 4pm at 16 Clifton Court. If you wish to inform the Board of a particular concern that you may have, please send an email via manager@panmure.net.nz or speak directly to a board member.

Nomination Form to become a PBA Board Member for 2018/19

To be completed if you wish to become elected to the Executive Board of the Panmure Business Association at the Annual General Meeting held on Monday 1 October 2018. Two nominations are required.

I _____ wish to stand for election for the Executive Board of the Panmure Business Association from October 2018 to September 2019.	
Business name	
Contact phone & email	
Signature	
Date	

1) NOMINATED BY:

Name	
Business name	
Signature	
Contact phone & email	

2) NOMINATED BY:

Name	
Business name	
Signature	
Contact phone & email	

Nominations close at 4 pm on Monday 24 September 2018.

Nominations may be called for at the AGM from the floor if there are insufficient nominations received by this date.

To be considered for election please return this nomination form to the Town Manager:

- scan & email: manager@panmure.net.nz or
- drop off at 16 Clifton Court, (opposite the Panmure Library) between 8.30am – 4pm weekdays.

**Panmure Business Association
Members' AGM invite**



PANMURE
BUSINESS ASSOCIATION

YOU'RE INVITED FOR FREE DINNER, DRINKS AND FOOD FOR THOUGHT

When: Monday 1st October 2018

**Time: 5.30pm - complimentary drinks and nibbles
6pm - AGM meeting, followed by a FREE DINNER and a chance to network**

Where: The LandMark/RSA at the Panmure Historic Hotel

RSVP: manager@panmure.net.nz by 25 September 2018

Each year, the Board and staff of the Panmure Business Association reports back to the members of the Association at the Annual General Meeting. We review the past year's activities and financial statements; consider changes to the targeted rate for 2019/2020 financial period and inform you about our key priorities for the coming year.

Why not become a PBA Board member...

**Interested in what is happening around the town,
or want to help shape this town's financial viability?**

The Board of the PBA meets monthly to:

- instigate and approve strategies and initiatives to represent, support and promote our business community
- oversee financial expenditure
- ensure that the management team meets agreed performance objectives.

Your commitment would be to:

- attend a meeting once a month in the PBA office at 16 Clifton Court at 4pm on the 3rd Wednesday of each month (there are no meetings in December and January)
- a week before the meeting, you will be sent an agenda of items and material to read that needs to be discussed at the meeting.

Act now! Fill out the nomination form on the inside back cover of this issue