

ISSUE 157

*Pop into*

AUGUST 2018

# PANMURE

YOUR LOCAL MONTHLY BUSINESS AND COMMUNITY UPDATE



LOCAL FOCUS

*Panmure's vibrancy captured  
in art*

The full story on page 3

*New mural in progress  
at Dunlop Lane*

## WHO WE ARE



**Chris Sutton**  
Town Manager, aka 'The Boss' of  
Panmure Business Association



**Renu Ryder**  
Marketing Specialist at the  
Panmure Business Association and  
the real boss of every promotion



**Katie Chan**  
Communications Co-ordinator at  
the Panmure Business Association  
and 'head chef' of the Newsletter



**Taniela Kaivelata**  
Security Liaison Officer at the  
Panmure Business Association, very  
hard not to spot him in the street



**Dannielle Carter**  
Accounts Officer at the Panmure  
Business Association, knows her  
timetables

### PANMURE BUSINESS ASSOCIATION BOARD MEMBERS

**Alan Duncan** (Chair) The Loft Dance Studio  
021 172 2136

**Sharon Alderson** (Deputy Chair) Tamariki Ataahua  
Early Learning Centre 527 1961

**Douglas White** (Treasurer) Kiwibank 272 2941

**Adrienne Hodson** Panmure Library 574 6140

**Bill Guan** Chinese New Settlers Services Trust  
570 1886

**Chris Swann** Barfoot & Thompson 570 2039

**Jane Wang** Jane & Dragon's Real Estate Café  
585 2448

**Kris Lal** Tāmaki Regeneration Company 521 8850

**Nerissa Henry** Maungakiekie - Tāmaki Local Board  
Representative

**Singa Falanitule** Solomon Group 570 5834

**Steven Arnold** Peace Experiment 391 9200

With love:



# Chris has her say

Planning is well underway for the 2018 Panmure Christmas Street Party to be held on Saturday 1 December. In response to a local resident's comment that he would love to have an opportunity to taste what food is on offer in our many restaurants, Katie has been out and about generating interest from our food outlets to come right out on the street to offer tastings to the people attending. Even if you are not offering food you can still participate too. Give us a call and we can discuss how your business can be involved.

I wish to thank PBA Chair, Alan Duncan for his assistance in preparing the 2018-2021 Strategic Plan and application to the Maungakiekie-Tāmaki Local Board for financial support to cover the cost of Marketview Economic

Reporting Data. Alan has certainly been extremely proactive in his role over the past two PBA Board terms. Alan was recently featured in the Auckland Business Improvement District's monthly newsletter 'News and views on Auckland's Business

Improvement District (BID) Programme in an article entitled 'Keeping in step with constant change' - the ever-changing face of Panmure is testing the resilience and agility of the town centre's business association and the members it represents. Why not check out the full article printed in this edition...

**Panmure's 2018  
Christmas Street  
Party is to be held  
on Saturday,  
1<sup>st</sup> December.**

*Chris*  
Town Manager





## New vibrant mural art at Dunlop Lane

Check out the fresh new mural in Dunlop Lane that has been painted on the rear wall of Turuki Health and Instant Finance (still a work in progress). We wish to thank the building owners who kindly agreed to the use of the walls as well as the Maungkikie-Tāmaki Local Board who granted the funds for this mural. Glen Innes artist Gary Silipa was contracted to work with local youth to design and produce a mural for the Panmure Business Association.

Gary is well known to have established Tāmaki's first art gallery, allowing artists to display and sell their work as well as spearheading the Bradley Lane Project in Glen Innes. In 2013, four artists with a goal to add more colour to the local community service lane walls that would otherwise be blank or tagged with graffiti, created a festive atmosphere whilst painting murals over one weekend. These first murals became

the basis of an annual event with live painting of outdoor murals, an art exhibition, and artist talks. [www.bradleylane.co.nz](http://www.bradleylane.co.nz)



Another example of work lead by Gary at 32 Jellicoe Road - Melting Pot



# Bon Vivant

*Panmure's 'secret Paris' and your new private dining experience*

**i** | **BON VIVANT**

*Korma Lane, Panmure* | *P: 021 027 26270* | *By appointment* | **f** /bonvivantdelights/

**B**ehind a secret green door on Korma Lane, you will discover a little Paris. Louis took over the former Sugar Craft kitchen and transformed it into a delightful French chic venue for private functions. He serves high tea, lunch and dinner to groups of up to 10 people by arrangement, and can customise dishes and decorations to personalise your function.

Louis's passion for creating in the kitchen started when he was young, when helping his mum with cooking. He found that he developed a distaste of the limitation of recipes; instead preferring to combine food and create new dishes with surprising tastes.

**L**ouis started his business by selling South African 'rusks' at the Clevedon Village Farmer's Market after retiring, but with his creative genie running in his blood it couldn't stop him from moving on. "I love cooking and want to share my passion for creative cuisine with people who need a quiet, unique place," Louis explained. Eyes always 'taste' the food before the tongue, so Louis places equal importance on the look of his food as the taste; he wants to offer a bespoke culinary experience for his customers that they will not stop

talking about.

If you are after a fine dining meal with your besties/ mates, a 'full of surprise' dining experience, or a special treat for your group, give Louis a call now. He can do a three course meal or high tea, starting from \$35 per person, and when you book for 10 people one of them eats free!

1. Louis set up everything from scratch
2. Enter from the green door at the back of the building on Korma Lane
3. Chef Louis introduces the dishes
4. A three course meal is available too
5. High tea style lunch is delightful



# Get a **FREE \$10** Panmure Dining and Food Voucher on us!\*

The PANMURE BUSINESS SURVEY 2018 is now open for your valued feedback. Simply fill out the survey ONLINE to receive your free voucher. Go to: [www.surveymonkey.com/r/Panmure2018](http://www.surveymonkey.com/r/Panmure2018) and answer a few easy questions! You can also do it on your mobile phone or tablet.

T&C's: Survey closes 31/8/18. \* Open to Panmure Business Association Members only. Panmure Business Association Members are those who pay a targeted BID rate. Note: If you work from home you are not part of the Business Association. Limit one survey per business. Free \$10 Panmure Dining Voucher offer only applies for completed online surveys.



# View from the Chair - Alan Duncan

*Keeping in step with constant change*



The ever-changing face of Panmure is testing the resilience and agility of the town centre's business association and the members it represents.

Second-term PBA Chair Alan Duncan acknowledges that major infrastructural projects, increasing ethnic diversity and the emergence of mega malls and online shopping are constant challenges.

"As in other town centres, recent history has seen large shopping centres decimate local business infrastructure and confidence," he said.

"The PBA is working closely with the council, its CCOs, the Maungakiekie-Tāmaki Local Board and other parties to rebuild the heart of our town.

"I see the measure of success of this work will be the perception and reality that Panmure is a great place to live and work.

"Ultimately, (we want) to be held in similar high regard as Ellerslie or Ponsonby," said Alan, who moved his (The Loft) dance studio business to Panmure in 2011.

"We (the PBA) have a good working relationship with the Maungakiekie-Tāmaki Local Board which supports many of our projects. With one of their members attending our monthly PBA meeting, we have a valuable information exchange and are continually being encouraged to bring matters to the local board for its attention."





The PBA strongly supports Panuku's Unlock Panmure programme.

"The Panmure town centre and environs is certainly in need of work," Alan said.

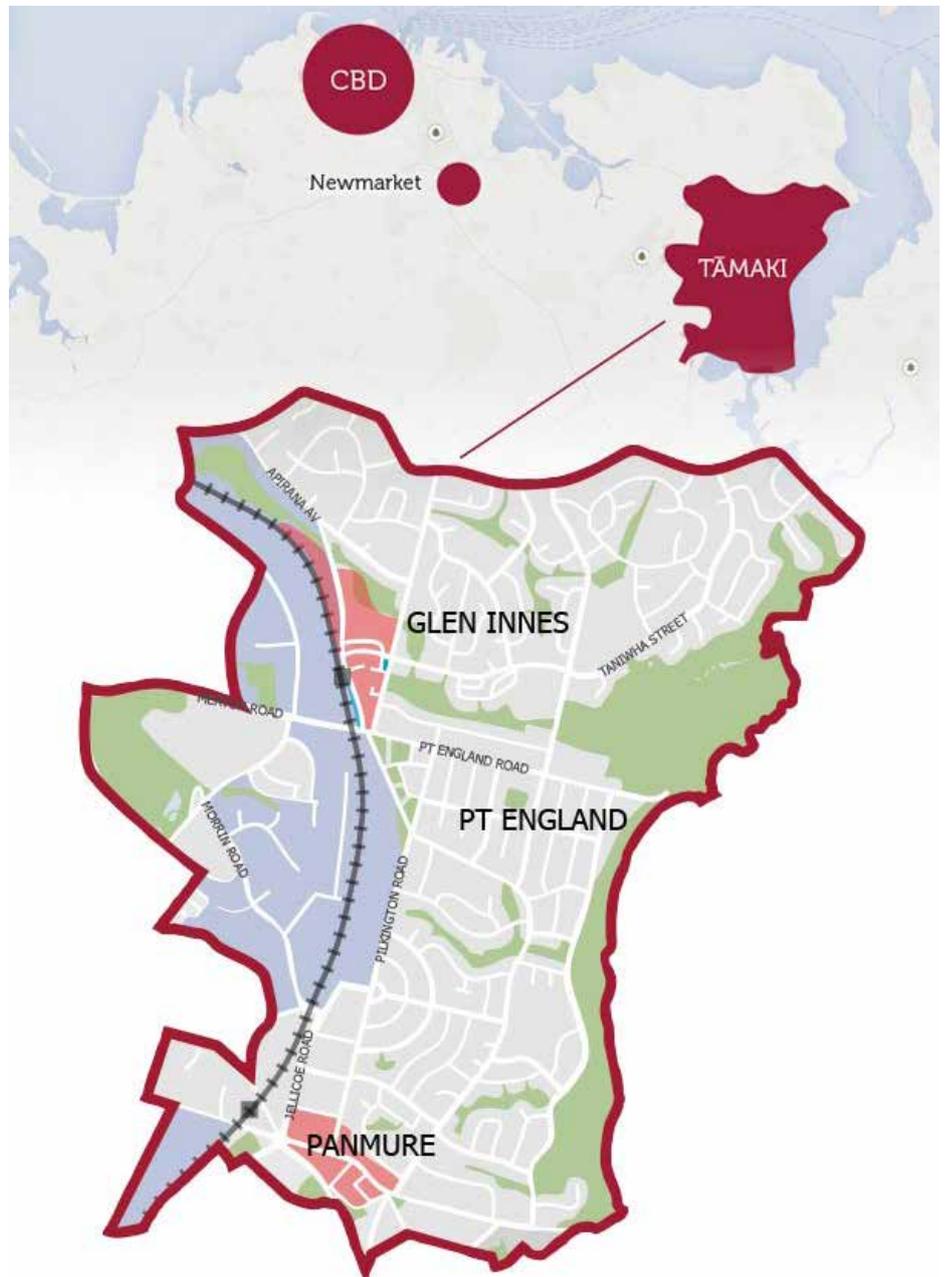
"The plan, though ambitious, is nothing less than what is required for a positive, sustainable future for this part of Auckland to be in keeping with development plans for the city as a whole.

"The opportunities presented in the plan are significant and we all look forward to seeing progress being made. After many years of promises we look forward to a well-managed project that achieves continual visible signs of progress."

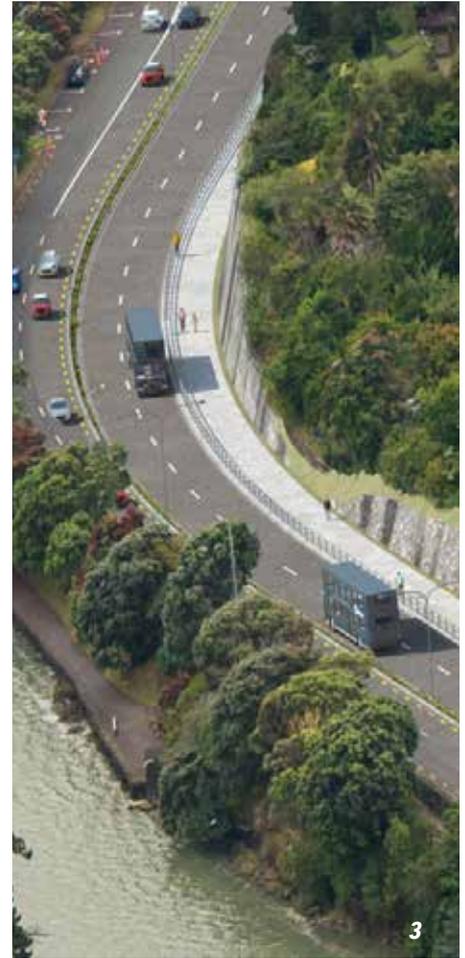
Alan Duncan acknowledges the significant contribution of the Tāmaki Regeneration Company (TRC), the Crown-Council partnership behind the largest urban transformation project in New Zealand. Formed in 2013, TRC works with residents and businesses (including PBA and neighbouring Glen Innes Business Association), mana whenua, local and central government agencies, local service providers and the private sector to provide a platform for successful regeneration in Tāmaki (Panmure, Glen Innes and Point England).

"We enjoy good relationships with TRC and are delighted to have Kris (Lal, TRC's External Relationships Manager) as part of our (PBA) board.

"With the TRC housing project having a huge influence of how the surrounding area develops, the two-way communication allows both parties to be well informed of any factors likely to influence the work being done. Kris brings a wealth of expertise on governance and public projects to inform the board in its deliberations."



View from the Chair continued



The AMETI/Eastern Busway project, while welcome, has seen the removal of several buildings, meaning a reduction in BID targeted rate income.

“This presents an additional challenge to (PBA) which is already having to deal with members’ concerns over project uncertainties, safety, ongoing projects and maintenance needs,” Alan said.

“The impact of having to defer maintenance, upgrades, or replacements, and cancel or limit projects is a difficult balancing act. A further challenge is the unknown length of time before town centre regeneration is completed - and enough for BID income to rise again.

“In the short term, the board must consider whether there is a need to ask members at our next AGM to approve an increase in the rate collected. At the day-to-day level it is becoming more difficult to manage core services with costs increasing continually,” he said.

As Panmure Town Centre Manager Chris Sutton outlined at May’s BID networking meeting, the ethnic diversity of Panmure has

increased over recent years with the ownership of businesses changing accordingly.

Alan agrees with Chris’ point that while many of the migrant business people have not entirely come to understand how PBA can help them, particularly given language issues, efforts are being made to bridge the communications gap through multi-lingual staff and material.

“At the governance level, an ethnically representative board is important, so the PBA can take a wide view on the issues before it. In the past we have had representation from the Indian community though none currently.

“We hope that (the ethnic representation) will be widened further after the next AGM,” he said.

1. Alan Duncan and Chris attended the Panmure Buslink & Community Open Day last October
2. Panmure Business Association multi-lingual promotional material
3. Proposed busway for Lagoon Drive

## Why become a Panmure Business Association Board Member?

If you are interested in what is happening in and around the town, or want to help shape the future of this town’s financial viability, then this is your opportunity!

Watch out for the Board Member Nomination information and Annual General Meeting invite during the month of August.

# In memory of Pam Howlett, 'Panmure's Bird Lady'



**O**n the steep banks of the fast flowing channel of water that moves in and out of the Panmure Basin is a well-established Pied Shag colony. In the late 1960's, Pam Howlett moved into her new home that overlooked the colony from her kitchen window. This was the start of a life dedicated to the care and rehabilitation of all birds in and around the Tāmaki estuary. Over the years Pam acquired a wealth of knowledge on how to care for birds that were hit by cars, snagged by fishing lines and nets, victims of oil damage, or just baby birds falling out of nests. Tens of thousands of birds were cared for by Pam who was a true environmentalist, championing issues of pollution and contamination in and around the Tamaki River.

**P**am was a foundation member of the NZ Bird Rescue Charitable Trust that formed in 1984. Sadly, Pam passed away on the 16th of July 2010, aged 74, but her daily routine of rescuing and reviving sick and injured birds continues today by a dedicated friend at the Pam Howlett's Cormorant Sanctuary. To find our more or donate toward food and vet fees, please visit [www.cormorantsanctuary.co.nz](http://www.cormorantsanctuary.co.nz)

1. Pam Howlett  
2&3. Pied Shag or Cormorant Karuhiruhi - Caring for a protected species



## More about the Historic Mural



**F**ollowing our feature on the Historic Mural in last month's Local Focus, we received a lovely email from Panmure resident Joy Edwards. Joy is one of the 'local faces of the time' and commented "the figure on the right panel is me, dressed as I was then in sarong and peaked cap when my hair was long, and I was younger! Billy must have taken photos of locals on the street, and captured my image when I was waiting at the traffic lights. I have lived in Panmure since 1995, so can often wander past the mural and say hi to myself there!"

**J**oy asked if we could feature her long-time friend Pam Howlett who was one of Panmure's true local heroes, whose work continues long after her passing. See the left hand side for more about The Cormorant Sanctuary.

# hub Zero

## Upcycling waste in Panmure

A group of Tāmaki waste-based social enterprising champions have a new home situated in a warehouse behind H & M 2000 at 4 Ireland Rd.

The aim is to create new products out of unwanted 'waste' materials and reclaim their value by restoring them, or, turning them into something new.

This enterprise offers people a chance to run a small business with an opportunity to grow and learn alongside other people who are passionate about reducing the amount of waste that ends up in landfill.

The large warehouse offers plenty of space for creating objects that will be sold in store, online and at markets.

Visit [www.hubzero.co.nz](http://www.hubzero.co.nz) or Facebook page / Hub Zero NZ/ to learn more.

1. Mali is making reusable bags, cushions, pillows and aprons out of scraps of unwanted clean material
2. Brooke is repurposing old tyres by covering the tyres with colourful material or ropes, great for storing kid's toys, and with the addition of a lid, quickly converts into a seat
3. Pallet Kingdom save pallets from ending up in landfill and repurpose them to become practical items of furniture



### Te Ara Hou – New Pathways Toward Economic Independence

*Mā te rongo ka mohio, Mā te mohio ka mārama, Mā te mārama ka matau, Mā te matau ka ora*



## Does your business operate in Tāmaki? Do you employ any single parents?

We are a team of parents and community residents who are working to reduce barriers to employment for one-parent families in Tāmaki.

### We want to hear from you!

Please call  
Laura 027 579 3957

Email  
[Laura.taylor@tamakiregeneration.co.nz](mailto:Laura.taylor@tamakiregeneration.co.nz)

Or visit  
7-13 Pilkington Road



# Taniela's news

## Keeping an eagle eye on Panmure

**F**ew weeks ago, a Queens Rd business phoned me to tell me that a lady was going from business to business selling jars of honey. When the honey lady left, the business owner realised that her phone had been stolen. I was able to find good CCTV footage of the plate number of the honey lady's car and saw that she was working with a group of women who were all selling honey. Selling door to door is illegal and if you do purchase the honey, there is a strong possibility that the honey has been stolen. Honey, especially Manuka honey, is worth a lot of money these days and it is now a hot item for criminals to steal.

**L**ast week, I was phoned by a business owner who told me that she had just stopped a man from leaving her shop with her iPad that he had grabbed from the counter. She saw him drive out of town but from CCTV footage I could see that he returned back into town within minutes, parked and went for a nice walk around town whilst checking to see if other business people had left valuable items on their counters. Because the business person phoned the incident through to the Police, I have been able to pass on even more information to them, including his car's registration number.

## KEYS CUT



**Queens Road Superette**  
46 Queens Road.....09 527 8122  
Mon-Fri 6am-9pm, Sat-Sun 8am-8pm

## SAFETY & SECURITY Directory

### IF IT IS AN EMERGENCY DIAL 111

Call 111 when:

- Someone is badly injured or in danger.
- There's a serious risk to life or property.
- A crime is being committed and the offenders are still there or have just left.

#### SECURITY

Panmure Liaison Officer - Taniela.....027 535 3017

#### POLICE

Crime Reporting Line.....571 2800  
(ask for CRL)

This is a non-emergency reporting line, always request a file number to assist us in matching files to events

#### PUBLIC PROPERTY

Call Auckland Council Call Centre.....301 0101

## AUGUST DIARY DATES

**14** **Blue Recycling Bins**  
Set out for following morning collection

**15** **PBA Board Meeting**  
Wednesday, 4:00pm

**28** **Blue Recycling Bins**  
Set out for following morning collection

## PBA Board has their say

On Wednesday 18 July 2018 the PBA Board:

- Reviewed and accepted the After Hours Security Officer Support Proposal from Taniela
- Made a change to the Business Survey wording
- Agreed to the changes that need to be made to the Clifton Court lighting system
- Resolved the PBA apply to the North & South Trust for funding for the Christmas Street Party
- Discussed and accepted the final 2018/2019 budget that will be entered into MYOB
- Discussed and accepted the 2018-2020

Strategic Plan and asked for the plan to be aligned with the annual business and marketing plan

- Discussed ways for businesses to advertise specials in our monthly publication.

All are welcome to attend the monthly board meeting - the next one is 15 August, 4pm at 16 Clifton Court. If you wish to inform the board of a particular concern that you may have, please send an email to the PBA board via manager@panmure.net.nz or speak directly to a board member listed on page 2 of this newsletter.

Want to build your profile and make some extra \$\$\$?



# Promote yourself at the Panmure Christmas Street Party 2018!

It's **Panmure's BIGGEST EVENT** of the year! Why sit on the side-lines when your business can be in the spotlight and nestled among thousands of people for FREE!

We make it easy! We can supply tables, marquees, signage and food warmers.\* You just rope in your whanau and friends to help!

Date: 1<sup>st</sup> December

Time: 11am – 2pm

Where: Queens Rd (whole street closed)



Indian Pepper



Amaize Gourmet Corn Treats



PaddyWhack Fantasy Armoury

Register your interest now!  
[communications@panmure.net.nz](mailto:communications@panmure.net.nz) or 09 527 6389  
\*First in first served basis, limits apply. Offer open to PBA Members only.



**PANMURE**  
BUSINESS ASSOCIATION